Hall Co Library System is now offering curbside service by appointment.

Here's how it works:

[Image of a person waving from a car window]
Place holds for specific items through the PINES library catalog
Make sure you only place holds for items from Hall County Library System.
Please make sure your library account is set to send your materials to YOUR BRANCH of the Hall County Library.
When you receive notice that your holds have been fulfilled, make a reservation for pick up:

https://feucptkbydkcrwpybs.10to8.com
or
www.hallcountylibrary.org
or call
770-532-3311

Make the reservation at the library branch your materials were sent to.
At your appointment time, please pull into the designated curbside spot.
#4

Call the number on the sign and give your name, library card number, and description of vehicle to the staff member.

If you do not have a cell phone, call us before you leave your home.
Staff will check out and bag your materials
We will then open the door and put the package on the table.

AFTER STAFF GIVES YOU A THUMBS UP AND RETURNS TO THE BUILDING, YOU MAY EXIT YOUR VEHICLE AND COLLECT YOUR BAG.
If you have mobility issues, let a staff member know and we will place the package in your trunk. Please make sure your trunk is open for staff.
If raining, tables will be moved to inside the library lobby. If extreme weather occurs, the library system will suspend curbside service. Staff will call patrons affected to reschedule pick up
Please do not approach staff. Remain in your vehicle until the staff member has returned to the building.
DO NOT return items to staff or leave on the table, please return your items to the bookdrops
Enjoy!
At Hall County Library System we are making sure we keep our community safe!

Returned books will be quarantined for 72 hours before checked in as recommended by the federal IMLS.

Staff will wear masks and gloves.

Staff daily temperature checks.

Staff will follow all CDC and GA DPH guidelines for workplaces including social distancing.
The Library Help Line will be open Monday through Friday 9AM-5PM in English and Spanish at 770-532-3311 or libraryhelp@hallcountylibrary.org

Get help with reader's advisory, browsing service, reference questions, library card, account information and more!
If you or anyone in your household has covid-like symptoms or are covid positive, please call us to reschedule your pick up to when you are feeling better. We will also be glad to extend your due date for materials.

Thank you.